

Survey of 1,143 Mumsnet users with a child born between 1st April 2013 and 31st March 2015. The survey ran from 25th July to 13th August 2018. The data is not weighted.

Are you taking up the 30 hours funded childcare offer (even if you aren't taking up a full 30 hours every week)?

Yes: 52%

No, because I don't need it: 19%

No, I was unable to secure a 30 hours place: 4%

No, I need more than 30 hours and it's too complicated/disruptive to fold in the 30 hours from a different provider: 1%

No, the sessions/ times offered were too inconvenient: 1%

No, I didn't know about it/missed the application deadline: 3%

No, for another reason: 20%:

How would you describe your experience of taking up 30 hours so far? (% of only respondents taking up 30 hours is in italics).

Very positive: 45% (50%)

Somewhat positive: 29% (32%)

Neither positive nor negative: 7% (6%)

Somewhat negative: 14% (10%)

Very negative: 5% (2%)

Have you experienced any of the following while taking up or trying to take up the 30 hours offer? Please select ALL that apply (% of only respondents taking up 30 hours is in italics).

Being asked to pay additional fees for non-funded hours: 43% (45%)

Being asked to pay new or additional charges for goods and services (e.g. lunches, consumables, trips etc): 39% (41%)

Difficulties in renewing your 30 hours eligibility: 26% (30%)

Difficulties in applying for the 30 hours online: 21% (23%)

Not being able to access your preferred childcare sessions: 8% (6%)

Your provider deciding to no longer offer the 30 hours after initially offering it: 3% (1%)

Your provider closing down: 1% (1%)

Other: 10% (8%)

N/A – I have not experienced any problems: 19% (19%)