

Internet Watch Foundation/Mumsnet survey

Survey of 1,036 Mumsnet and Gransnet users living in the UK with a child or grandchild aged 2-18, between 30th May 2018 and 25th June 2018. The data has not been weighted.

Filter: those who answered
Share of total: 100%

Please tell us which of these is true for you:

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1033	935	98	218	294	204	173	143
A parent	91 %	100 %	0 %	90 %	91 %	86 %	92 %	94 %
A grandparent	9 %	0 %	100 %	10 %	9 %	14 %	8 %	6 %

Filter: those who answered
Share of total: 96%

Approximately how often do YOU (not your child/grandchild) use the following internet enabled devices?

Cell content: Column% Chi2 level(W):5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	994	911	80	211	290	195	164	133
Desktop PC or Mac								
Hourly or more	6 %	7 %	5 %	6 %	7 %	4 %	9 %	6 %
At least once a day	14 %	14 %	19 %	11 %	10 %	15 %	16 %	23 %
A few times a week	12 %	12 %	10 %	10 %	13 %	11 %	13 %	14 %
Once a week	4 %	4 %	4 %	3 %	2 %	6 %	3 %	4 %
A few times a month	5 %	5 %	4 %	4 %	4 %	6 %	5 %	4 %
Once a month	1 %	1 %	3 %	1 %	1 %	3 %	2 %	1 %

Less than once a month	7 %	7 %	11 %	11 %	8 %	7 %	6 %	5 %
Never	51 %	51 %	45 %	55 %	55 %	49 %	45 %	44 %
No. of cases	1004	915	86	215	284	197	167	140
Laptop PC or Mac								
Hourly or more	8 %	8 %	10 %	7 %	6 %	8 %	8 %	16 %
At least once a day	22 %	20 %	38 %	18 %	15 %	21 %	29 %	34 %
A few times a week	16 %	17 %	6 %	15 %	18 %	16 %	16 %	15 %
Once a week	6 %	6 %	1 %	7 %	4 %	9 %	4 %	6 %
A few times a month	9 %	9 %	3 %	7 %	9 %	13 %	8 %	5 %
Once a month	3 %	3 %	1 %	3 %	4 %	3 %	3 %	2 %
Less than once a month	13 %	13 %	14 %	13 %	16 %	11 %	12 %	9 %
Never	23 %	23 %	26 %	29 %	29 %	20 %	19 %	14 %
No. of cases	1026	932	91	217	290	203	173	142
Smartphone								
Hourly or more	47 %	49 %	23 %	52 %	47 %	38 %	46 %	54 %
At least once a day	32 %	32 %	41 %	30 %	28 %	33 %	36 %	39 %
A few times a week	5 %	5 %	4 %	4 %	6 %	7 %	4 %	2 %
Once a week	2 %	2 %	2 %	2 %	3 %	2 %	1 %	1 %
A few times a month	2 %	2 %	0 %	2 %	3 %	3 %	1 %	0 %
Once a month	1 %	1 %	0 %	1 %	1 %	0 %	1 %	0 %
Less than once a month	2 %	2 %	3 %	0 %	4 %	4 %	1 %	1 %
Never	9 %	7 %	26 %	9 %	8 %	11 %	10 %	4 %
No. of cases	1019	923	93	213	293	200	171	141
Tablet								
Hourly or more	6 %	5 %	18 %	4 %	5 %	5 %	8 %	9 %
At least once a day	29 %	28 %	39 %	27 %	26 %	33 %	32 %	28 %
A few times a week	22 %	23 %	11 %	25 %	25 %	24 %	18 %	14 %
Once a week	7 %	7 %	9 %	7 %	9 %	7 %	6 %	4 %
A few times a month	9 %	10 %	3 %	10 %	11 %	10 %	6 %	7 %
Once a month	3 %	3 %	1 %	4 %	3 %	3 %	4 %	2 %
Less than once a month	8 %	9 %	2 %	9 %	7 %	7 %	9 %	9 %
Never	16 %	16 %	17 %	14 %	14 %	12 %	18 %	27 %
No. of cases	1021	929	89	216	289	201	172	142
Internet-enabled TV								
Hourly or more	4 %	4 %	6 %	4 %	4 %	3 %	5 %	4 %

Less than once a month	2 %	2 %	3 %	1 %	5 %	2 %	1 %	1 %
Never	91 %	91 %	88 %	91 %	90 %	91 %	95 %	89 %

Filter: those answering
Share of total: 100%

Thinking about your own home, or the environment in which you most often look after your child/grandchild: which of the following statements is true?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1035	934	98	219	294	205	172	144
Our broadband network has parental controls set up	41 %	42 %	37 %	25 %	40 %	47 %	48 %	51 %
Our broadband network does not have parental controls set up	42 %	42 %	46 %	56 %	42 %	37 %	31 %	42 %
I don't know whether our broadband network has parental controls set up or not	15 %	15 %	11 %	18 %	16 %	14 %	18 %	6 %
Other (please specify)	2 %	1 %	6 %	1 %	1 %	2 %	3 %	1 %

Which controls or rules do you have at home related to Internet access by your children/ grandchildren?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1036	935	98	219	294	205	173	144
Control access to sites children can visit	47 %	47 %	39 %	44 %	52 %	57 %	45 %	27 %
Age restriction/filtering on Internet access	41 %	43 %	22 %	27 %	39 %	48 %	49 %	44 %
I/we can see what the children look at online	62 %	61 %	64 %	62 %	66 %	66 %	66 %	41 %

Filter: those who answered
Share of total: 97%

Thinking about times when your child/grandchild uses internet-enabled devices in your care: which of the following comes closest to describing your approach?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1007	913	91	200	285	204	173	144
My child/grandchild never has access to an internet-enabled device unless I'm using it alongside them/ doing the activit	23 %	21 %	46 %	61 %	31 %	9 %	3 %	1 %
My child/grandchild sometimes has access to internet-enabled devices without supervision, but I check on what they're do	53 %	53 %	44 %	31 %	60 %	74 %	61 %	29 %
My child/grandchild regularly uses internet-enabled devices without supervision	18 %	19 %	7 %	5 %	6 %	16 %	28 %	49 %
I never/almost never supervise my child/grandchild while they're using internet-enabled devices	4 %	5 %	1 %	2 %	1 %	0 %	7 %	19 %
Other (please specify)	2 %	2 %	2 %	2 %	2 %	1 %	1 %	2 %

Filter: those answering
Share of total: 85%

Have you ever left your child/grandchild playing on an internet-enabled device while they are in the care of an older sibling or another older child?

Cell content: Column% Chi2 level(W):5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	882	800	80	170	247	182	165	117

Yes, I have done this	27 %	29 %	6 %	17 %	15 %	25 %	43 %	49 %
No, I have not done this	71 %	69 %	94 %	82 %	83 %	75 %	56 %	46 %
I don't know/ I can't remember	1 %	2 %	0 %	1 %	2 %	0 %	1 %	5 %

Filter: those answering
Share of total: 97%

And when it comes to where your child/grandchild is when using internet-enabled devices, which of the following comes closest to describing your approach?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1000	908	89	199	282	202	173	143
My child/grandchild only ever uses internet-enabled devices when they are in the same room as me	32 %	29 %	55 %	68 %	42 %	23 %	5 %	3 %
My child/grandchild mostly uses internet-enabled devices in the same room as me, but occasionally on their own	43 %	44 %	33 %	28 %	49 %	57 %	53 %	24 %
My child/grandchild mostly uses internet-enabled devices on their own, but occasionally in the same room as me	23 %	24 %	10 %	2 %	8 %	18 %	40 %	69 %
My child is never in the same room as me when using internet-enabled devices	1 %	1 %	1 %	1 %	0 %	0 %	2 %	2 %
I don't know	0 %	0 %	0 %	1 %	0 %	0 %	0 %	0 %
Other (please specify)	1 %	1 %	1 %	1 %	1 %	1 %	1 %	1 %

Filter: those who answered
Share of total: 99%

Which of the following, to your knowledge, has your child/grandchild done when you've been in charge of looking after them?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1027	928	96	218	293	204	171	140
Used an email account when supervised by an adult								
My child/grandchild has done this	28 %	29 %	15 %	1 %	5 %	26 %	57 %	84 %
My child/grandchild has not done this	71 %	70 %	81 %	99 %	94 %	73 %	41 %	12 %
I don't know whether my child/grandchild has done this	1 %	1 %	4 %	0 %	1 %	0 %	2 %	4 %
No. of cases	1033	932	98	218	293	205	172	144
Used an email account when not supervised by an adult								
My child/grandchild has done this	17 %	18 %	6 %	0 %	0 %	5 %	32 %	74 %
My child/grandchild has not done this	80 %	80 %	87 %	100 %	99 %	92 %	62 %	19 %
I don't know whether my child/grandchild has done this	3 %	2 %	7 %	0 %	1 %	3 %	6 %	7 %
No. of cases	1027	928	96	219	294	205	168	140
Used online video streaming when supervised by an adult								
My child/grandchild has done this	69 %	71 %	47 %	61 %	66 %	73 %	74 %	76 %
My child/grandchild has not done this	29 %	27 %	49 %	39 %	33 %	27 %	24 %	17 %
I don't know whether my child/grandchild has done this	1 %	1 %	4 %	0 %	1 %	0 %	2 %	6 %
No. of cases	1030	930	97	219	293	204	170	143
Used online video streaming when not supervised by an adult								
My child/grandchild has done this	38 %	41 %	14 %	16 %	28 %	39 %	57 %	70 %
My child/grandchild has not done this	58 %	56 %	77 %	83 %	70 %	58 %	38 %	17 %
I don't know whether my child/grandchild has done this	4 %	4 %	8 %	1 %	2 %	3 %	5 %	13 %
No. of cases	1025	926	96	218	292	204	169	141
Used a social networking site when supervised by an adult								

My child/grandchild has done this	18 %	19 %	9 %	1 %	2 %	7 %	33 %	76 %
My child/grandchild has not done this	81 %	81 %	86 %	99 %	97 %	92 %	66 %	23 %
I don't know whether my child/grandchild has done this	1 %	0 %	4 %	0 %	0 %	1 %	1 %	1 %
No. of cases	1034	934	97	219	293	205	172	144
Used a social networking site when not supervised by an adult								
My child/grandchild has done this	16 %	17 %	5 %	0 %	0 %	1 %	28 %	80 %
My child/grandchild has not done this	82 %	82 %	88 %	100 %	99 %	98 %	69 %	16 %
I don't know whether my child/grandchild has done this	1 %	1 %	7 %	0 %	1 %	1 %	2 %	4 %
No. of cases	1027	928	96	218	294	203	170	141
Used a video sharing website when supervised by an adult								
My child/grandchild has done this	39 %	41 %	18 %	29 %	31 %	47 %	42 %	54 %
My child/grandchild has not done this	57 %	56 %	73 %	71 %	68 %	51 %	52 %	30 %
I don't know whether my child/grandchild has done this	4 %	3 %	9 %	0 %	1 %	2 %	6 %	16 %
No. of cases	1031	933	95	219	293	204	172	142
Used a video sharing website when not supervised by an adult								
My child/grandchild has done this	23 %	25 %	3 %	10 %	9 %	29 %	32 %	53 %
My child/grandchild has not done this	72 %	71 %	85 %	90 %	90 %	68 %	60 %	27 %
I don't know whether my child/grandchild has done this	5 %	4 %	12 %	0 %	1 %	3 %	8 %	20 %
No. of cases	1026	928	95	218	292	205	170	140
Used a webcam when supervised by an adult								
My child/grandchild has done this	27 %	28 %	14 %	24 %	29 %	23 %	29 %	31 %
My child/grandchild has not done this	70 %	69 %	78 %	76 %	71 %	74 %	66 %	55 %
I don't know whether my child/grandchild has done this	3 %	3 %	8 %	0 %	0 %	2 %	5 %	14 %
No. of cases	1028	930	95	219	292	204	170	142
Used a webcam when not supervised by an adult								

My child/grandchild has done this	6 %	6 %	1 %	0 %	2 %	2 %	12 %	22 %
My child/grandchild has not done this	90 %	90 %	91 %	100 %	97 %	96 %	84 %	61 %
I don't know whether my child/grandchild has done this	4 %	3 %	8 %	0 %	1 %	2 %	5 %	17 %
No. of cases	1028	929	96	219	292	204	171	141
Played an online game when supervised by an adult								
My child/grandchild has done this	57 %	57 %	57 %	28 %	48 %	68 %	80 %	79 %
My child/grandchild has not done this	42 %	42 %	36 %	72 %	51 %	31 %	19 %	16 %
I don't know whether my child/grandchild has done this	1 %	1 %	6 %	0 %	1 %	1 %	1 %	5 %
No. of cases	1030	932	95	219	290	205	171	144
Played an online game when not supervised by an adult								
My child/grandchild has done this	36 %	38 %	17 %	5 %	17 %	35 %	73 %	78 %
My child/grandchild has not done this	63 %	61 %	77 %	94 %	82 %	64 %	26 %	16 %
I don't know whether my child/grandchild has done this	2 %	1 %	6 %	0 %	1 %	1 %	1 %	6 %
No. of cases	1028	929	96	219	293	205	169	141
Used a search engine when supervised by an adult								
My child/grandchild has done this	56 %	57 %	44 %	6 %	33 %	80 %	97 %	94 %
My child/grandchild has not done this	44 %	43 %	52 %	94 %	66 %	18 %	2 %	6 %
I don't know whether my child/grandchild has done this	1 %	0 %	4 %	0 %	1 %	1 %	1 %	0 %
No. of cases	1029	931	95	217	293	203	171	144
Used a search engine when not supervised by an adult								
My child/grandchild has done this	37 %	39 %	12 %	1 %	5 %	40 %	85 %	94 %
My child/grandchild has not done this	62 %	60 %	80 %	99 %	95 %	57 %	14 %	5 %
I don't know whether my child/grandchild has done this	1 %	1 %	8 %	0 %	1 %	3 %	1 %	1 %
Filter: those who answered Share of total: 100%								

For each of the following - and leaving aside the state policies or guidelines of the services themselves - at what age do you think it would be appropriate for your child/grandchild to access these things unsupervised?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1033	932	98	219	294	205	170	144
A social networking site								
2-4	0 %	0 %	1 %	0 %	0 %	0 %	0 %	1 %
5-7	0 %	0 %	1 %	0 %	0 %	0 %	0 %	0 %
8-11	3 %	3 %	1 %	3 %	3 %	2 %	4 %	1 %
12-13	33 %	34 %	15 %	30 %	29 %	30 %	38 %	41 %
14-16	51 %	51 %	54 %	53 %	54 %	52 %	46 %	47 %
17-18	9 %	8 %	22 %	10 %	10 %	10 %	10 %	8 %
18+	4 %	4 %	5 %	4 %	5 %	6 %	2 %	3 %
No. of cases	1031	930	98	219	294	203	171	143
A video sharing site								
2-4	1 %	1 %	1 %	3 %	1 %	0 %	0 %	1 %
5-7	3 %	3 %	0 %	3 %	3 %	4 %	1 %	0 %
8-11	14 %	15 %	5 %	11 %	14 %	22 %	15 %	6 %
12-13	23 %	24 %	10 %	23 %	20 %	17 %	31 %	26 %
14-16	36 %	35 %	42 %	36 %	35 %	34 %	33 %	44 %
17-18	13 %	12 %	22 %	15 %	13 %	12 %	9 %	15 %
18+	10 %	9 %	19 %	10 %	13 %	9 %	11 %	7 %
No. of cases	1029	929	97	217	294	205	169	143
An online gaming site								
2-4	0 %	0 %	1 %	0 %	0 %	0 %	0 %	1 %
5-7	2 %	2 %	0 %	2 %	1 %	1 %	2 %	1 %
8-11	18 %	19 %	8 %	15 %	15 %	24 %	27 %	12 %
12-13	28 %	29 %	16 %	28 %	24 %	25 %	33 %	37 %
14-16	27 %	28 %	23 %	27 %	32 %	26 %	19 %	29 %
17-18	7 %	7 %	6 %	8 %	7 %	8 %	7 %	5 %
18+	17 %	14 %	45 %	19 %	20 %	15 %	14 %	14 %
No. of cases	1030	931	96	218	293	205	171	142

A tablet								
2-4	14 %	15 %	8 %	25 %	17 %	13 %	5 %	8 %
5-7	22 %	23 %	15 %	19 %	30 %	20 %	21 %	12 %
8-11	35 %	35 %	27 %	23 %	27 %	36 %	54 %	43 %
12-13	19 %	18 %	30 %	19 %	17 %	20 %	15 %	24 %
14-16	8 %	7 %	16 %	10 %	8 %	7 %	4 %	13 %
17-18	2 %	2 %	2 %	2 %	1 %	3 %	1 %	1 %
18+	1 %	1 %	2 %	1 %	2 %	0 %	0 %	0 %
No. of cases	1029	931	95	219	294	205	169	141
A computer								
2-4	7 %	7 %	8 %	9 %	7 %	8 %	4 %	9 %
5-7	24 %	25 %	16 %	31 %	28 %	18 %	22 %	16 %
8-11	38 %	39 %	25 %	30 %	35 %	40 %	53 %	38 %
12-13	20 %	18 %	32 %	17 %	17 %	23 %	17 %	26 %
14-16	9 %	8 %	15 %	10 %	9 %	8 %	4 %	12 %
17-18	2 %	2 %	2 %	2 %	1 %	3 %	1 %	1 %
18+	1 %	1 %	2 %	1 %	2 %	0 %	0 %	0 %
No. of cases	1033	932	98	219	294	205	170	144
A mobile phone								
2-4	4 %	5 %	2 %	9 %	5 %	2 %	0 %	3 %
5-7	5 %	6 %	2 %	7 %	6 %	6 %	3 %	1 %
8-11	29 %	30 %	24 %	27 %	24 %	23 %	41 %	38 %
12-13	45 %	44 %	50 %	39 %	45 %	49 %	45 %	47 %
14-16	13 %	13 %	16 %	14 %	16 %	14 %	9 %	9 %
17-18	2 %	2 %	3 %	3 %	1 %	3 %	1 %	2 %
18+	1 %	1 %	2 %	1 %	2 %	2 %	0 %	0 %
No. of cases	1021	923	95	219	292	203	167	139
A Bluetooth enabled toy								
2-4	11 %	11 %	11 %	16 %	12 %	11 %	7 %	8 %
5-7	27 %	27 %	22 %	28 %	30 %	24 %	26 %	22 %
8-11	33 %	34 %	23 %	26 %	31 %	38 %	40 %	36 %
12-13	18 %	17 %	28 %	19 %	15 %	14 %	20 %	24 %
14-16	7 %	7 %	9 %	6 %	8 %	8 %	4 %	9 %
17-18	1 %	1 %	4 %	2 %	1 %	1 %	1 %	1 %
18+	3 %	3 %	2 %	3 %	3 %	3 %	2 %	1 %

No. of cases	1032	931	98	219	293	205	171	143
A search engine								
2-4	1 %	1 %	1 %	2 %	0 %	2 %	1 %	3 %
5-7	17 %	18 %	14 %	16 %	18 %	17 %	16 %	19 %
8-11	49 %	49 %	45 %	43 %	49 %	48 %	60 %	45 %
12-13	24 %	24 %	22 %	26 %	23 %	25 %	18 %	26 %
14-16	7 %	6 %	14 %	8 %	7 %	6 %	5 %	6 %
17-18	1 %	1 %	2 %	2 %	1 %	2 %	0 %	1 %
18+	1 %	1 %	1 %	1 %	2 %	0 %	0 %	0 %
No. of cases	1030	930	97	219	294	203	170	143
A webcam (anywhere in the home)								
2-4	2 %	2 %	2 %	1 %	2 %	2 %	0 %	1 %
5-7	4 %	4 %	2 %	5 %	5 %	2 %	3 %	5 %
8-11	10 %	10 %	9 %	13 %	8 %	8 %	12 %	11 %
12-13	22 %	23 %	10 %	26 %	17 %	18 %	26 %	23 %
14-16	33 %	33 %	37 %	26 %	41 %	36 %	31 %	29 %
17-18	13 %	13 %	13 %	15 %	10 %	13 %	15 %	15 %
18+	17 %	15 %	26 %	14 %	17 %	21 %	14 %	15 %
No. of cases	1031	931	97	219	294	204	170	143
A webcam in their own bedroom								
2-4	0 %	0 %	1 %	0 %	0 %	1 %	0 %	1 %
5-7	0 %	0 %	1 %	0 %	0 %	0 %	0 %	0 %
8-11	1 %	1 %	0 %	1 %	0 %	1 %	3 %	1 %
12-13	5 %	5 %	2 %	4 %	3 %	3 %	5 %	10 %
14-16	21 %	22 %	15 %	24 %	20 %	14 %	24 %	27 %
17-18	22 %	23 %	20 %	24 %	26 %	20 %	20 %	18 %
18+	50 %	49 %	61 %	47 %	50 %	61 %	48 %	43 %

Filter: those who answered
Share of total: 100%

Please tell us how risky you think each of these activities is or would be for your child/grandchild, regardless of whether or not they currently do these things

Cell content: Column% Chi2 level(W):2.5		Answering as:	Age of child thought about when answering survey
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	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1034	934	97	219	293	205	172	144
Using an email account when supervised by an adult								
Net: risky	10 %	10 %	16 %	12 %	11 %	12 %	9 %	5 %
Net: safe	77 %	78 %	65 %	74 %	72 %	77 %	81 %	84 %
Extremely risky	1 %	1 %	5 %	2 %	2 %	1 %	0 %	0 %
Somewhat risky	9 %	9 %	11 %	10 %	10 %	11 %	9 %	5 %
Neither risky nor safe	12 %	12 %	14 %	11 %	16 %	10 %	9 %	9 %
Somewhat safe	42 %	42 %	39 %	47 %	42 %	44 %	42 %	29 %
Extremely safe	35 %	36 %	26 %	27 %	30 %	33 %	39 %	55 %
Don't know	1 %	1 %	4 %	3 %	0 %	1 %	1 %	2 %
No. of cases	1034	933	98	218	294	205	172	144
Using an email account when not supervised by an adult								
Net: risky	62 %	60 %	82 %	65 %	76 %	71 %	51 %	28 %
Net: safe	22 %	24 %	6 %	15 %	11 %	17 %	34 %	47 %
Extremely risky	20 %	17 %	46 %	20 %	29 %	22 %	16 %	3 %
Somewhat risky	42 %	43 %	36 %	45 %	48 %	49 %	35 %	25 %
Neither risky nor safe	15 %	16 %	11 %	17 %	13 %	11 %	15 %	23 %
Somewhat safe	19 %	21 %	5 %	14 %	10 %	16 %	31 %	37 %
Extremely safe	3 %	3 %	1 %	1 %	1 %	1 %	3 %	10 %
Don't know	1 %	1 %	1 %	2 %	0 %	0 %	0 %	1 %
No. of cases	1034	933	98	219	294	205	171	144
Using online video streaming when supervised by an adult								
Net: risky	16 %	15 %	26 %	18 %	17 %	15 %	17 %	12 %
Net: safe	67 %	69 %	51 %	65 %	62 %	73 %	70 %	72 %
Extremely risky	3 %	2 %	12 %	3 %	3 %	3 %	1 %	1 %
Somewhat risky	13 %	14 %	13 %	15 %	13 %	12 %	16 %	11 %
Neither risky nor safe	15 %	14 %	17 %	13 %	20 %	12 %	12 %	12 %
Somewhat safe	46 %	47 %	38 %	47 %	42 %	52 %	51 %	40 %
Extremely safe	21 %	22 %	13 %	18 %	20 %	21 %	19 %	33 %
Don't know	2 %	2 %	6 %	4 %	1 %	0 %	1 %	4 %
No. of cases	1036	935	98	219	294	205	173	144
Using online video streaming when not supervised by an adult								
Net: risky	81 %	80 %	91 %	84 %	89 %	86 %	76 %	59 %

Net: safe	9 %	10 %	3 %	7 %	5 %	8 %	12 %	19 %
Extremely risky	35 %	32 %	63 %	38 %	45 %	35 %	32 %	15 %
Somewhat risky	46 %	48 %	28 %	46 %	44 %	51 %	44 %	44 %
Neither risky nor safe	8 %	8 %	1 %	6 %	4 %	5 %	11 %	17 %
Somewhat safe	8 %	9 %	2 %	7 %	5 %	8 %	10 %	15 %
Extremely safe	1 %	1 %	1 %	0 %	0 %	0 %	1 %	5 %
Don't know	2 %	2 %	5 %	2 %	2 %	1 %	1 %	4 %
No. of cases	934	850	81	190	264	193	154	132

Using a social networking site when supervised by an adult

Net: risky	29 %	28 %	37 %	26 %	36 %	32 %	30 %	11 %
Net: safe	51 %	52 %	40 %	51 %	43 %	45 %	56 %	67 %
Extremely risky	3 %	3 %	12 %	1 %	6 %	4 %	4 %	0 %
Somewhat risky	25 %	25 %	25 %	25 %	30 %	28 %	26 %	11 %
Neither risky nor safe	19 %	20 %	20 %	21 %	20 %	22 %	14 %	18 %
Somewhat safe	40 %	40 %	35 %	44 %	36 %	40 %	44 %	38 %
Extremely safe	11 %	11 %	5 %	7 %	7 %	5 %	12 %	30 %
Don't know	1 %	1 %	4 %	2 %	1 %	1 %	0 %	3 %
No. of cases	1036	935	98	219	294	205	173	144

Using a social networking site when not supervised by an adult

Net: risky	87 %	87 %	91 %	92 %	93 %	93 %	84 %	63 %
Net: safe	5 %	5 %	2 %	2 %	2 %	1 %	5 %	21 %
Extremely risky	51 %	49 %	70 %	53 %	62 %	60 %	45 %	17 %
Somewhat risky	36 %	38 %	20 %	39 %	30 %	33 %	40 %	45 %
Neither risky nor safe	7 %	7 %	3 %	4 %	4 %	4 %	10 %	15 %
Somewhat safe	4 %	4 %	1 %	1 %	1 %	1 %	5 %	17 %
Extremely safe	1 %	1 %	1 %	0 %	1 %	0 %	0 %	4 %
Don't know	1 %	1 %	4 %	2 %	1 %	1 %	0 %	1 %
No. of cases	1032	934	95	217	294	205	172	143

Playing an online game when supervised by an adult

Net: risky	20 %	20 %	18 %	19 %	22 %	21 %	19 %	14 %
Net: safe	61 %	61 %	54 %	63 %	56 %	60 %	61 %	69 %
Extremely risky	3 %	2 %	11 %	3 %	4 %	1 %	4 %	1 %
Somewhat risky	17 %	18 %	7 %	17 %	18 %	20 %	15 %	13 %
Neither risky nor safe	18 %	18 %	25 %	16 %	21 %	18 %	20 %	14 %
Somewhat safe	43 %	44 %	39 %	48 %	43 %	46 %	40 %	37 %

Extremely safe	18 %	18 %	15 %	15 %	13 %	14 %	21 %	32 %
Don't know	1 %	1 %	3 %	2 %	1 %	0 %	1 %	3 %
No. of cases	1031	930	98	219	292	204	173	142
Playing an online game when not supervised by an adult								
Net: risky	75 %	75 %	77 %	81 %	84 %	79 %	65 %	54 %
Net: safe	11 %	12 %	4 %	5 %	5 %	9 %	17 %	26 %
Extremely risky	31 %	29 %	47 %	30 %	40 %	37 %	24 %	13 %
Somewhat risky	44 %	46 %	30 %	51 %	44 %	42 %	42 %	42 %
Neither risky nor safe	13 %	12 %	16 %	11 %	10 %	11 %	17 %	18 %
Somewhat safe	10 %	10 %	3 %	5 %	4 %	9 %	16 %	21 %
Extremely safe	1 %	1 %	1 %	0 %	1 %	0 %	1 %	5 %
Don't know	1 %	1 %	3 %	2 %	1 %	0 %	1 %	1 %
No. of cases	1030	933	94	216	294	203	172	144
Using a search engine when supervised by an adult								
Net: risky	14 %	14 %	13 %	13 %	15 %	14 %	16 %	9 %
Net: safe	70 %	71 %	64 %	72 %	67 %	69 %	69 %	76 %
Extremely risky	2 %	1 %	7 %	1 %	3 %	1 %	0 %	1 %
Somewhat risky	12 %	13 %	5 %	11 %	13 %	13 %	16 %	8 %
Neither risky nor safe	15 %	15 %	20 %	14 %	17 %	16 %	15 %	13 %
Somewhat safe	41 %	41 %	38 %	44 %	40 %	47 %	36 %	36 %
Extremely safe	29 %	29 %	26 %	27 %	28 %	23 %	33 %	40 %
Don't know	1 %	1 %	3 %	2 %	1 %	0 %	1 %	2 %
No. of cases	1033	933	97	217	294	205	172	144
Using a search engine when not supervised by an adult								
Net: risky	67 %	66 %	71 %	74 %	77 %	75 %	53 %	39 %
Net: safe	15 %	15 %	11 %	9 %	8 %	12 %	26 %	30 %
Extremely risky	26 %	24 %	41 %	27 %	36 %	29 %	16 %	9 %
Somewhat risky	41 %	42 %	30 %	47 %	41 %	46 %	38 %	30 %
Neither risky nor safe	17 %	18 %	14 %	15 %	15 %	12 %	21 %	30 %
Somewhat safe	13 %	13 %	10 %	8 %	7 %	12 %	23 %	19 %
Extremely safe	2 %	2 %	1 %	0 %	0 %	0 %	2 %	10 %
Don't know	1 %	1 %	3 %	2 %	1 %	0 %	0 %	1 %

Filter: those whose child has access to the internet
Share of total: 93%

What are your worries or concerns when it comes to your child/grandchild using the internet? Please tick all that apply.

Cell content: Column% Chi2 level(W):5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	967	878	86	177	268	204	173	144
Being exposed to sexual imagery/pornography	78 %	78 %	78 %	69 %	84 %	85 %	79 %	67 %
Bullying	76 %	76 %	79 %	63 %	81 %	81 %	81 %	72 %
Being exposed to unpleasant or aggressive people (eg trolls, bad language)	76 %	75 %	81 %	69 %	80 %	82 %	75 %	68 %
Being exposed to violent imagery	74 %	73 %	80 %	71 %	81 %	77 %	69 %	63 %
Grooming	69 %	69 %	77 %	62 %	75 %	78 %	71 %	53 %
Child sexual exploitation via video or photographs	63 %	61 %	77 %	59 %	68 %	68 %	61 %	51 %
Making arrangements to meet strangers in real life	63 %	62 %	71 %	55 %	71 %	66 %	66 %	52 %
Issues to do with body image and self esteem	63 %	63 %	70 %	60 %	63 %	63 %	64 %	66 %
Internet use interfering with sleeping patterns	53 %	52 %	63 %	50 %	54 %	51 %	52 %	60 %
Being exposed to extremist attitudes	52 %	50 %	69 %	48 %	58 %	60 %	50 %	37 %
Internet use interfering with other hobbies and interests	46 %	45 %	51 %	41 %	44 %	47 %	53 %	44 %
Internet use interfering with homework	41 %	40 %	50 %	28 %	35 %	37 %	55 %	56 %
I don't have any worries or concerns	7 %	6 %	7 %	14 %	5 %	4 %	4 %	6 %

Filter: those whose child has access to the internet
Share of total: 92%

And what is your single biggest worry or concern when it comes to your child/grandchild using the internet? Please tick only one.

Cell content: Column% Chi2 level(W):5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	957	869	85	172	265	202	173	144
I don't have any worries or concerns	5 %	5 %	7 %	10 %	3 %	3 %	3 %	6 %
Child sexual exploitation via video or photographs	8 %	8 %	8 %	10 %	9 %	9 %	4 %	7 %
Grooming	18 %	18 %	18 %	17 %	21 %	18 %	17 %	11 %
Making arrangements to meet strangers in real life	9 %	9 %	13 %	8 %	8 %	9 %	10 %	11 %
Bullying	19 %	20 %	13 %	16 %	23 %	20 %	22 %	13 %
Issues to do with body image and self esteem	6 %	6 %	6 %	5 %	3 %	5 %	10 %	10 %
Internet use interfering with sleeping patterns	4 %	4 %	5 %	5 %	2 %	3 %	1 %	14 %
Internet use interfering with homework	1 %	1 %	2 %	0 %	0 %	0 %	1 %	5 %
Internet use interfering with other hobbies and interests	6 %	5 %	8 %	6 %	3 %	7 %	7 %	6 %
Being exposed to sexual imagery/pornography	13 %	14 %	9 %	10 %	15 %	12 %	15 %	13 %
Being exposed to extremist attitudes	1 %	1 %	1 %	1 %	1 %	0 %	1 %	1 %
Being exposed to unpleasant or aggressive people (eg trolls, bad language)	4 %	5 %	1 %	3 %	3 %	7 %	6 %	2 %
Being exposed to violent imagery	6 %	5 %	8 %	8 %	8 %	6 %	3 %	1 %

Filter: those who answered
Share of total: 100%

Do you feel confident you would know what to do in the following scenarios?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18

	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1034	933	98	219	294	205	172	143
If you thought your child/grandchild was being groomed by someone online								
Net: confident	72 %	71 %	78 %	62 %	63 %	76 %	87 %	83 %
Net: unconfident	15 %	16 %	10 %	21 %	22 %	10 %	9 %	7 %
Very confident about what to do	28 %	28 %	31 %	19 %	24 %	29 %	35 %	41 %
Somewhat confident about what to do	44 %	43 %	47 %	43 %	39 %	46 %	51 %	42 %
Neither confident nor unconfident about what to do	13 %	13 %	12 %	17 %	15 %	14 %	5 %	10 %
Somewhat unconfident about what to do	12 %	13 %	7 %	18 %	16 %	8 %	7 %	6 %
Very unconfident about what to do	3 %	3 %	3 %	3 %	5 %	2 %	2 %	1 %
No. of cases	1035	934	98	219	294	205	173	143
If you saw an image of child sexual abuse online								
Net: confident	73 %	72 %	78 %	67 %	66 %	75 %	83 %	80 %
Net: unconfident	18 %	19 %	12 %	24 %	25 %	15 %	10 %	10 %
Very confident about what to do	39 %	39 %	45 %	34 %	34 %	38 %	47 %	50 %
Somewhat confident about what to do	34 %	34 %	33 %	33 %	33 %	37 %	36 %	29 %
Neither confident nor unconfident about what to do	9 %	9 %	10 %	9 %	9 %	10 %	7 %	10 %
Somewhat unconfident about what to do	14 %	14 %	9 %	19 %	18 %	10 %	7 %	8 %
Very unconfident about what to do	5 %	5 %	3 %	5 %	7 %	5 %	3 %	1 %
No. of cases	1033	932	98	219	294	204	172	143
If you needed advice or information about internet safety								
Net: confident	74 %	73 %	78 %	66 %	68 %	76 %	83 %	83 %
Net: unconfident	13 %	13 %	7 %	19 %	18 %	9 %	7 %	4 %
Very confident about what to do	32 %	31 %	36 %	24 %	30 %	31 %	37 %	43 %
Somewhat confident about what to do	42 %	42 %	42 %	42 %	38 %	45 %	46 %	40 %
Neither confident nor unconfident about what to do	14 %	14 %	15 %	16 %	14 %	15 %	10 %	13 %
Somewhat unconfident about what to do	10 %	11 %	4 %	16 %	14 %	7 %	5 %	3 %

Very unconfident about what to do	3 %	2 %	3 %	3 %	4 %	1 %	2 %	1 %
No. of cases	1031	930	98	219	293	204	172	142
If your child/grandchild told you they had seen something upsetting online (eg adult content, violence)								
Net: confident	72 %	71 %	78 %	62 %	67 %	75 %	83 %	80 %
Net: unconfident	15 %	15 %	12 %	21 %	19 %	13 %	9 %	7 %
Very confident about what to do	27 %	26 %	37 %	18 %	26 %	25 %	30 %	41 %
Somewhat confident about what to do	45 %	45 %	41 %	44 %	41 %	50 %	53 %	39 %
Neither confident nor unconfident about what to do	13 %	13 %	10 %	16 %	14 %	12 %	8 %	13 %
Somewhat unconfident about what to do	13 %	14 %	9 %	20 %	15 %	12 %	8 %	6 %
Very unconfident about what to do	2 %	2 %	3 %	1 %	4 %	1 %	1 %	1 %
No. of cases	1034	933	98	218	294	205	173	143
If your child/grandchild told you they were being bullied online								
Net: confident	70 %	70 %	74 %	57 %	67 %	71 %	81 %	84 %
Net: unconfident	19 %	19 %	14 %	29 %	23 %	18 %	9 %	6 %
Very confident about what to do	26 %	26 %	32 %	20 %	25 %	21 %	29 %	43 %
Somewhat confident about what to do	44 %	44 %	43 %	37 %	42 %	50 %	52 %	41 %
Neither confident nor unconfident about what to do	11 %	11 %	11 %	14 %	10 %	11 %	10 %	10 %
Somewhat unconfident about what to do	16 %	16 %	12 %	26 %	18 %	17 %	8 %	5 %
Very unconfident about what to do	3 %	3 %	2 %	3 %	5 %	1 %	2 %	1 %
No. of cases	1033	932	98	219	294	204	173	142
If you thought your child/grandchild was beginning to display signs of addiction with regard to internet use or mobile phone use								
Net: confident	63 %	63 %	67 %	55 %	61 %	66 %	72 %	68 %
Net: unconfident	21 %	21 %	17 %	30 %	23 %	16 %	13 %	18 %
Very confident about what to do	23 %	24 %	21 %	18 %	19 %	26 %	27 %	33 %
Somewhat confident about what to do	40 %	39 %	46 %	37 %	41 %	40 %	46 %	35 %
Neither confident nor unconfident about what to do	16 %	16 %	15 %	15 %	16 %	18 %	14 %	13 %
Somewhat unconfident about what to do	17 %	18 %	13 %	26 %	18 %	13 %	12 %	16 %

Very unconfident about what to do	4 %	4 %	4 %	5 %	5 %	3 %	2 %	2 %
No. of cases	1000	906	91	209	285	200	167	138

If an intimate image of your child had been shared around their peer group

Net: confident	56 %	55 %	65 %	47 %	50 %	55 %	66 %	70 %
Net: unconfident	32 %	33 %	26 %	41 %	37 %	31 %	23 %	21 %
Very confident about what to do	23 %	23 %	31 %	18 %	21 %	22 %	25 %	36 %
Somewhat confident about what to do	33 %	32 %	34 %	29 %	29 %	33 %	41 %	33 %
Neither confident nor unconfident about what to do	12 %	12 %	9 %	12 %	13 %	15 %	11 %	9 %
Somewhat unconfident about what to do	24 %	24 %	19 %	27 %	27 %	25 %	19 %	16 %
Very unconfident about what to do	9 %	9 %	8 %	14 %	11 %	6 %	5 %	5 %

Filter: those who answered
Share of total: 73%

Have you talked with your child/grandchild about the following, specifically?

Cell content: Column% Chi2 level(W):5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	755	692	61	99	203	164	157	132

Staying safe while using webcams and livestreaming

I have talked specifically about this	34 %	35 %	23 %	1 %	8 %	38 %	55 %	72 %
I have not talked specifically about this	64 %	63 %	72 %	97 %	91 %	60 %	45 %	25 %
I don't know/ can't remember	2 %	2 %	5 %	2 %	1 %	2 %	1 %	3 %
No. of cases	760	699	59	95	202	171	157	135

Staying safe while using online games with live chat

I have talked specifically about this	52 %	54 %	31 %	3 %	19 %	61 %	85 %	86 %
I have not talked specifically about this	47 %	45 %	64 %	95 %	81 %	37 %	13 %	13 %
I don't know/ can't remember	1 %	1 %	5 %	2 %	0 %	1 %	2 %	1 %

No. of cases	722	665	55	94	189	150	153	136
Staying safe on social media networks								
I have talked specifically about this	46 %	48 %	25 %	0 %	13 %	45 %	78 %	89 %
I have not talked specifically about this	53 %	52 %	69 %	98 %	86 %	54 %	22 %	10 %
I don't know/ can't remember	1 %	0 %	5 %	2 %	1 %	1 %	1 %	1 %

Filter: those who answered
Share of total: 97%

Which of the following comes closest to your attitude to screen time restriction when it comes to the child/grandchild you have in mind, at their current age?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1006	913	90	200	288	205	171	141
Net: strict	74 %	73 %	86 %	82 %	84 %	80 %	69 %	39 %
Net: not strict	26 %	27 %	14 %	19 %	16 %	20 %	31 %	61 %
I'm very strict about it: there are limits and I enforce them	22 %	22 %	24 %	28 %	31 %	21 %	13 %	6 %
I'm fairly strict about it: I keep an eye on the time and we usually stick to limits	52 %	51 %	61 %	54 %	53 %	58 %	56 %	33 %
I'm not very strict about it: I sometimes intervene, but not often	23 %	25 %	13 %	18 %	14 %	19 %	30 %	50 %
I'm not at all strict about it: I generally let them have as much screen time as they want	3 %	3 %	1 %	1 %	2 %	1 %	1 %	11 %

Filter: those who answered
Share of total: 97%

Have you ever had to deal with an online safety incident involving your child(ren)/grandchild(ren)?

Cell content: Column% Chi2 level(W):2.5	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	1002	907	92	210	285	200	167	139
Yes	8 %	9 %	0 %	1 %	2 %	4 %	17 %	24 %
No	92 %	91 %	100 %	99 %	98 %	97 %	83 %	76 %

Filter: those who answered "yes" to Q18
Share of total: 8%

If you answered "yes" to question 18, how was it resolved? Please tick all that apply

Cell content: Column% Chi2 level(W):10	Answering as:			Age of child thought about when answering survey				
	Total	A parent	A grandparent	Under 4	4 to 6	7 to 9	10 to 12	13-18
No. of cases	78	78	0	3	7	7	28	33
Sorted ourselves	53 %	53 %	0 %	33 %	86 %	43 %	50 %	52 %
Spoke to other parents/ grandparents	21 %	21 %	0 %	33 %	0 %	0 %	25 %	24 %
Spoke to school	38 %	38 %	0 %	0 %	14 %	57 %	50 %	33 %
Involved the police	14 %	14 %	0 %	33 %	0 %	0 %	14 %	18 %
Involved other agencies (e.g. social services)	8 %	8 %	0 %	33 %	0 %	0 %	4 %	12 %
It just went away	1 %	1 %	0 %	33 %	0 %	0 %	0 %	0 %
Other (please specify)	8 %	8 %	0 %	0 %	29 %	14 %	7 %	3 %